

Booking of a guided tour in the Royal Villa (Casino) at Rose Island

Please send the completed form as follows: by mail to: roseninsel-feldafing@bsv.bayern.de or by post to: Bayerische Schlösserverwaltung Außenstelle Starnberger See Nepomukweg 4 82319 Starnberg 0049 - 8157 - 92 41 63 or by fax to: Number of persons \*: Please note: Number of persons per tour limited to 20 participants - a larger group will be divided into several tours (in the period 01 May to 15 October - except Mondays) Date \*: Time \* Saturday/Sunday/bank holiday: Tuesday to Friday: ○ 12:00 pm ○ 12:00 pm O 12:30 pm ○ 1:00 pm ○ 1:00 pm ○ 1:30 pm ○ 2:00 pm ○ 2:00 pm ○ 2:30 pm O 3:00 pm ○ 3:00 pm O 3:30 pm ○ 4:00 pm ○ 4:00 pm ○ 5:00 pm ○ 5:00 pm O (please tick) The reservation contingent for the guided tour at 12:00 pm is limited to 10 tickets If the desired tour time is already booked, we will contact you to arrange an alternative date. Title: Name/Company \*: Phone \*: Address \*: Fax: Address \*: Mobile phone: Mail\*: \* Required fields By signing this form, you recognise the following conditions for tour reservations Date/Signature

## General terms and conditions for booking a guided tour in the Royal Villa (Casino) at Rose Island

By registering for a tour, the customer recognises the currently valid tariff regulations (https://www.schloesser.bayern.de/englisch/palace/objects/all\_tarif.htm) as well as the applicable admission prices and any tour surcharges. These can be viewed on the website or requested at the ticket office on site. Bookings for special guided tours must be made separately after prior consultation with the responsible administration.

The reserved tickets must be purchased at the cash desk in the former gardener's house on the island no later than 15 minutes before the start of the tour - otherwise they will go on free sale and the entitlement to the tour service will expire, which can then only be carried out if the available staff and free guide capacities are taken into account. The tour starts punctually at the confirmed time at the Casino North entrance. To ensure smooth operations, it is not possible to start the tour late, which is why registered groups should arrive at the starting point on time and in full.

A change in the number of participants must be communicated up to 48 hours before the start of the tour. An increase in the number of participants can only be confirmed taking into account the available staff and free guide capacities. If the number of people registered does not reach the maximum group size, the tour in question can be increased to the maximum group size with individual tourists. If the maximum group size is exceeded, the registered group will be split into two or more guided tours as required.

Cancellation is possible in writing up to 24 hours before the start of the tour. The entitlement to the tour service lapses if a crossing to the island is not possible due to weather conditions or if the island has to be closed due to unforeseeable events, in particular weather-related events (flooding, storms, etc.), which may also occur at short notice. If a call-back number is given, the administration will cancel the booked tour by telephone as soon as possible.

The crossing to Roseninsel must be booked separately for groups with the ferry operator (www.roseninsel.bayern):

Phone: 0049 – 151 – 28 74 19 05

Mail: <u>kontakt@roseninsel.bayern</u>

The crossing to Rose Island is only possible with the regular ferry service to protect the UNESCO World Heritage Site 'Prehistoric Pile Dwellings'. The UNESCO protected area is marked by buoys and information boards. To preserve these valuable monuments, the protected area, which also includes the entire shore of Rose Island, should not be travelled through, swum through or entered.

The ferry landing stage for Roseninsel is located at the so-called 'Glockensteg' in Wittelsbacher Park Feldafing. Access to the landing stage through the park with motorised vehicles is not permitted. Parking is available outside the park and is signposted. Cycling in the park is only permitted on the lakeside path. Bicycles and animals may not be taken onto Roseninsel. The regulations of the Roseninsel and Feldafing Park apply.

In order to guarantee data protection, all information provided will be treated confidentially and used exclusively for the purpose of tour registration and will not be passed on to third parties. For further information see: https://www.schloesser.bayern.de/englisch/service/imprint/imprint.htm.

Bayerische Verwaltung der staatlichen Schlösser, Gärten und Seen Außenstelle Starnberger See Nepomukweg 4 82319 Starnberg

